



As a valued customer of Commercial Bank, we wanted to personally reach out to you and thank you for your trust in us to provide your banking needs.

In the spirit of safety and security, we wanted to share with you what measures we are taking to limit risks for our employees and customers related to the Novel Coronavirus. We are continuously monitoring and managing our response plan following guidance from the World Health Organization and Centers for Disease Control in response to COVID-19 with three main objectives in mind:

1. Keeping our employees and their families safe
2. Ensuring our business is fully operational and able to meet your needs
3. Doing our part as citizens to help contain the spread of the virus.

Beginning 8/5/2020, we are allowing customers in the lobby by appointment only at our Philadelphia and Collinsville Offices. The DeKalb Office will open for limited traffic on Fridays and on the 1st and 3rd of the month when they fall on normal business days. Our Downtown Meridian Office will allow 2 customers in the lobby at a time. All location's drive thru lanes are open to handle transactions beginning at 8:15am.

We have spaced our employee work areas apart to give them the recommended 6 to 10 feet distance where possible and ask that you please maintain that distance as well. We are also encouraging the use of the drive thru lanes instead of coming inside, especially if you are having any sort of respiratory issues. All employees have been trained on common practices to reduce the spreading of the virus including extensive cleaning procedures. We are encouraging our employees to use social distancing with one another by communicating with phones or emails as much as possible instead of person-to-person interaction with other employees.

We also understand our customers may also want to limit their interaction with others. Please keep in mind we offer the following services for you to use.

- Online Banking to monitor your account, pay bills and do transfers
- Mobile Banking can do all of the above plus deposit checks to save you a trip to the bank
- Telephone Banking can handle balance inquiries and transfers by calling 601-743-5700
- You may use your Commercial Bank Debit card at any SHAZAM Privileged StatusATMs or Commercial Bank ATMs with no service charge
- Our Operations Department can handle many needs over the phone and can reach by calling 601-696-8029

Should you have any questions about our services, please contact your local office. Our friendly staff are always here to help.

De Kalb

Briarwood

Collinsville

Downtown Meridian

Philadelphia

601-743-5871

601-485-5500

601-626-7070

601-696-8000

601-656-7775